

Return Policy

Effective Date: 10/29/2025

At Culture For Good (“CFG”), your satisfaction is our priority. We stand behind the quality of our natural wellness products and want to ensure you feel confident in your purchase.

1. Return Eligibility

You may return a product within **30 days** of the delivery date if:

- The item is unused and in its original packaging
- The item was damaged or defective upon arrival
- You received the wrong product

Please note: Opened or used products are not eligible for return due to the nature of our wellness and personal care items.

2. How to Request a Return

To initiate a return, please follow these steps:

1. Email us at **info@cultureforgood.com** with your order number and reason for return.
2. Our team will review your request and provide return instructions.
3. Ship the item back using the provided instructions (customer is responsible for return shipping unless the item was damaged or incorrect).

3. Refunds

Once we receive and inspect your return, we will notify you of the refund status. If approved:

- Refunds are issued to the original method of payment.
- It may take **5–10 business days** for the refund to appear in your account.

Shipping charges are **non-refundable** unless the return is due to our error (e.g., wrong or damaged item).

4. Exchanges

We currently offer direct exchanges. If you wish to try a different product, please contact info@cultureforgood.com for an exchange.

5. Non-Returnable Items



The following items are not eligible for return:

- Opened or used products
- Items returned after 30 days
- Gift cards or promotional items

6. Damaged or Incorrect Items

If you receive a damaged or incorrect item, please contact us within **7 days** of delivery with photos and order details. We'll work quickly to resolve the issue at no cost to you.

7. Need Help?

For any return-related questions, please reach out to our support team:

Email: info@cultureforgood.com

Phone: (800) 803-5651

Mailing Address: 910 W Carver Rd, Suite B15, Tempe, AZ 85284

We appreciate your trust in Culture For Good and are here to support your wellness journey every step of the way.